



U S E R M A N U A L

PREPARED BY : FATBIT TECHNOLOGIES





Contents

1.0 Admin Login	6
2.0 Dashboard	7
2.0 Message System	9
3.0 Catalog	11
3.1 Categories	12
3.2 Products	14
3.3 Recurring Profile	19
3.4 Filters	21
3.5 Attributes	24
3.6 Attributes Groups	27
3.7 Options	29
3.8 Manufacturers	32
3.9 Downloads	35
3.10 Reviews	38
3.11 Information	41
3.12 Product Quote Requests	44
4.0 Extensions	47
4.1 Analytics	47
4.2 Captcha	49
4.3 Feeds	51
4.4 Payments	56
4.5 Shipping	58
4.6 Order Tools	60
5.0 Design	62
5.1 Layout	63
5.2 Banners	65
6.0 Sales	67
6.1 Orders	67
Add Order	69
6.2 Recurring orders	71
6.3 Returns	73



6.4 Gift Vouchers	77
6.4.1 Gift Vouchers	
6.4.2 Voucher Themes	
6.5 PayPal	
7.0 Customers	86
7.1 Customers	
7.2 Customer Groups	
8.0 Marketing	
8.1 Marketing	
8.2 Affiliates	96
8.3 Coupons	
8.4 Mail	
9.0 System	
9.1 Settings	
9.2 Footer Settings	
9.3 Users	
9.1 Users	
9.2 User Groups	
9.3 Localisation	
9.3.1 Store Location	
9.3.2 Languages	
9.3.3 Currencies	
9.3.4 Stock Statuses	
9.3.5 Order Status	
9.3.6 Returns	
9.3.7 Countries	
9.3.8 Zones	
9.3.9 Geo Zone	
9.3.10 Taxes	
9.3.11 Length Classes	
9.3.12 Weight Classes	
9.3.13 Tools	



10.0 Reports	
10.1 Sales	140
10.2 Products	144
10.3 Customers	
10.4 Marketing	



Admin

User Manual



1.0 Admin Login

Admin can login into the system. Please see the screenshot below:

(P)P	Growcer online grocery store	
	online grocery store Login Please fill your basic information	
	 demo 	X
	Sign In Forgotten Password	
A		

Login Credentials:

Username: demo Password: demo

By clicking Forgot Password link, admin can get his/her password reset link at email id by providing their registered email address.



2.0 Dashboard

On the dash board, you can see the brief information or statistics of the different modules as explained below:

- Total Orders: Total number of orders placed on the website.
- Total Sales: Total Sales or revenue generated by the website.
- Total Customers: Total number of customers registered on the website.
- People Online: Total Number of online customers recently visited the website.
- World Map: It will display the world map with the current country highlighted on it.
- Sales Analytics: It will display the order and sales graph of the website.

Please see the screenshot below:



Recent Activity:

In this section of dashboard, admin can view the top 5 recent activities performed by the customers on the website. It will display the activity performed and the date & time of that activity.

Latest Orders:

In this section of dashboard, admin can view the top 3 orders placed on the website.

Please see the screenshot below to have better understanding on the same:



By clicking icon, admin will be redirected to the orders details page where he can view and manage the orders placed on the website.

Akanksha Arora added a new order. ⊙03/01/2017 07:38:50	Order ID	Customer	Status	Date Added	Total	Action
test test logged in.	278	Akanksha Arora	Pending	03/01/2017	\$0.00	۲
© 25/10/2016 06:51:54 Meena sharma logged in.	275	Thomas Cook	Processing	24/10/2016	\$280.00	۲
② 25/10/2016 01:16:04	274	Thomas Cook	Processing	24/10/2016	\$130.00	۲
Thomas Cook added a new order. ⊙ 24/10/2016 10:18:22						
Thomas Cook added a new order. ② 24/10/2016 10:11:28						
Fatbit.com © 2009-2017 All Rights Reserved. Version 2.1.0.2						



2.0 Message System

Admin can select "Message System" link from the left panel. Please see the screenshot below:





By clicking **Message System** link, admin will be redirected to Customer list and the messages details. In this section, admin can read the messages received from the registered customers and accordingly respond to the same via this section.

Admin can search for any message by using below search filter:

- Customer Name
- Email ID
- Customer Group (Basic, Pro Users)

By clicking the **example** icon, admin can read the messages of customers and can also send a new message to the customer.

By clicking the **second** icon, admin can delete any message thread of the customer.

Please see the screenshot below:

Message Sy	lessage System Home / Message System				
🔳 Customer List	Eustomer List				
Customer Name	E-Mail E-Mail	Customer Group	Y	Q Filter	
Customer Name	E-Mail	Customer Group	Status	Action	
Meena sharma	meena@dummyid.com	Basic	Enabled	2	
Thomas Cook	login@dummyid.com	Basic	Enabled		
aidi kleum	adn@dummyid.com	Basic	Enabled		
Litesh Gupta	litesh.gupta@maxixx.com	Basic	Enabled		
Litesh Gupta	liteshgupta@dummyid.com	Basic	Enabled	1 2 /	



3.0 Catalog

Admin can select Categories link under the Catalog menu in the left panel. Please see the screenshot below:





3.1 Categories

By clicking **Categories**, admin will be redirected to the categories list page. In this section, admin can view and manage the product categories of the website. Please see the screenshot below:

Categories Home / Categories					
I Category List					
	Category Name 🛩	Sort Order	Action		
	Beverages	1	 Image: A set of the set of the		
	Beverages > Energy Drinks	2			
	Beverages > Energy Drinks > Health Drinks	0			
	Beverages > Energy Drinks > Packaged Drinking Water	0			
	Beverages > Fruit Drinks & Juices	0			
	Beverages > Fruit Drinks & Juices > Concentrates	0			
	Beverages > Fruit Drinks & Juices > Mango Juices	0			
	Beverages > Fruit Drinks & Juices > Orange & Apple Juices	0	/		

By clicking icon, admin can edit the details in the categories sub menu. To edit the details, admin will need to fill up following data:

- Category Name
- Description (Description of category will be defined in this field)
- Meta Tag Title
- Meta Tag Description
- Meta Tag Keywords
- Parent (Admin will have an option to define the parent category of its category)
- Filters (Admin can add the filters of its category)
- Stores



- SEO Keywords
- Image
- Top
- Columns
- Sort Order (Display order of a category can be set by this field)
- Status (Enabled/Disabled)
- Design (Admin can select the page layout of category page as per requirement)

By clicking icon, admin can add any new category. User can add or edit categories in English, Spanish & Arabic language.

By clicking icon, admin can rebuild or refresh the category list.

By clicking icon, admin can delete the categories of the website.



3.2 Products

Admin can select Products link under the Catalog menu in the left panel. Please see the screenshot below:





By clicking **Products**, admin will be redirected to the product list page. In this section, admin can view and manage the product categories of the website. Please see the screenshot below:

	u ct Name oduct Name						
Pro	oduct Name		Price		Status		
		Product Name		Price			
Produ	uct Code		Quantity				Q Filter
Product Code			Quantity				
	Image	Product Name 💙	Product Code	Price	Quantity	Status	Actio
		Almond	GVGB6786	780.0000	550	Enabled	1
	Common Composition	Almond Flakes	VCDF345	120.0000 2.0000	1000	Enabled	1
	e Constantino Constantino	Amul Butter 100 gm	DCS345r3	34.0000	20	Enabled	1
	S	Amul Cheese Spread	SADXA34	56.0000	15	Enabled	1

Admin can search for any product on the basis of below search filters:

- Product Name
- Price
- Status (Enabled/Disabled)
- Product Code
- Quantity

Below the filters complete product listing would be displayed and few actions can be taken related to listing as shared below:



By clicking the

icon, admin can edit the details of the product. Please see the screenshot below:

Edit Product			
General Data	Links Attribute Option Recurring Discount Special Image Reward Points Design		
🗮 English 🔤 Esp	🗮 English 🔤 Español 🔤 عربي		
* Product Name	* Product Name Almond		
Description	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$		
	% Image:		
* Meta Tag Title	Almond		
Meta Tag Description	Meta Tag Description		
Meta Tag Keywords	Meta Tag Keywords		
	Product Tags		

By clicking icon, admin can save the details of any product.

By clicking ticon, admin can add any new product.



Following are the attributes which can be managed while creating or adding a new product:

• General

This section will allow user to manage basic information of product as shared below:

- o Product Name
- Description
- Meta Tag Title
- Meta Tag Description
- Meta Tag Keywords
- Product Tags

• Data

Here admin will be specifying all the data related to a product. It would be catering all the required details of the product like: Images, Price Management, Tax Management and other relevant information. In case user is not able to understand the field, description can be seen by hovering on ⁽²⁾ icon

• Links

Links to other attributes like categories, stores, Manufactures etc. will be accomplished in this tab.

• Attribute

Attributes are used to define characteristics of the product. Attributes created by admin will be available over here for selection. Multiple attributes can be linked with a single product.

• Option

If a single product has multiple options available for selection while purchasing a product then those options can be configured from this section. For every option attributes like quantity, pricing can be managed separately.

• Recurring

Recurring option allows admin to select recurring profiles for a product so as to create recurring orders on purchase of a product.

• Discount

Discounts on the product can be configured from this tab. Discount price and number of products to be offered on discount can be configured from this section along with Start Date and End Date for discount.

• Special

Special Prices can be offered to customers group for defined period

Image

Multiple Images for a product can be uploaded from this section with specified sorting order



• Reward Points

Reward points required to purchase a product can be configured from this section. It can also be set on basis of Groups.



3.3 Recurring Profile

Admin can select Recurring Profile link under the Catalog menu in the left panel. Please see the screenshot below:

Growcer online grocery store	
Admin admin	
🚯 Dashboard	
🖂 Message System	>
📎 Catalog	
» Categories	
> Products	
> Recurring Profiles	
> Filters	
> Attributes	
» Options	
> Manufacturers	
> Downloads	
Reviews	
Information	
Product Quote Requests	
t- Extensions	>

By clicking **Recurring Profile**, admin will be redirected to the recurring profile list page. In this section, admin can view and manage the recurring profiles of the products listed. Recurring profile allows the sellers to add profiles which can be used for subscriptions or products with installment payment plans. Buyers will have the ability to make the payment on billing frequency and cycle defined by the admin. Please see the screenshot below:



	curring Profiles Home	/ Recurring Profiles	+ 2
II F	Recurring Profile List		
	Name	Sort Order	Action
	Offer	0	
	recurring	0	
			Showing 1 to 2 of 2 (1 Pages)
	F	atbit.com © 2009-2017 All Rights Reserved. Version 2.1.0.2	

By clicking icon, admin can edit any recurring profile.

By clicking the icon, Admin can add the recurring profiles. To add a recurring profile, admin will need to fill up below details:

- Name
- Recurring Profile
 - Price
 - \circ Duration (
 - Cycle (It defines the maximum billing cycle)
 - Frequency (Day, Week, Semi Month, Month, Year)
 - Status (Enabled/Disabled)
- Trial Profile
 - $\circ \quad \text{Trial Price} \quad$
 - o Trial Duration
 - o Trial Cycle
 - Trial Frequency
 - o Trial Status
 - o Sort Order



Edit Recurring Pro	Edit Recurring Profile					
* Name		Offer				
	5	Offer				
	1000 1000	Offer				
Recurring Profile						
Price	10.000	00				
Duration	2					
Cycle	2					
Frequency Month		th 🔹				
Status	Enabl	led 🗸				
Trial Profile						
Trial price	10.000	00				
Trial duration	1					
Trial cycle	1					
Trial frequency	Week	k 🗸				
Trial status	Enabl	led v				
Sort Order	0					

3.4 Filters

Admin can select Filters link under the Catalog menu in the left panel. Please see the screenshot below:





By clicking **filter**, admin will be redirected to the filter list page. In this section, admin can view & manage the filters. Please see the screenshot below:



Filte	ers Home / Filters		+ 🗎
i m (Filter List		
	Filter Group 🛩	Sort Order	Action
	Colour	1	/
			Showing 1 to 1 of 1 (1 Pages)

By clicking icon, admin can save the changes.

By clicking icon, admin can remove any filter from the list

By clicking *local* icon, admin can edit any filter. To add filter, admin has to fill up below details:

- Filter Group Name
- Sort Order(To set the display of Filter)
- Filter Name (Admin will add the filter names under filter Group created which will display on product listing page)

Please see screenshot below:

	roup Jame		Colour	
	vanie	3	Colour 1	
		1	Colour 1	
Sort C	order	1		
Filter Na	ime			Sort Order
*	Filter Nam	le		
5	Filter Nam	ie		Sort Order e
	Filter Nam			



3.5 Attributes

Admin can select Attributes in the left panel. Please see the screenshot below:





By clicking **attributes**, admin will be redirected to the attribute list page. In this section, admin can view & manage the attributes of the product. Please see the screenshot below:

Attribute List					
Attribute Name 🛩	Attribute Group	Sort Order	Action		
Age	Specifications	0	1		
Brand	Specifications	0	1		
Calories	Nutrition Facts	0	1		
Carbohydrates	Nutrition Facts	0	1		
Cholestrol	Nutrition Facts	0	1		
Clockspeed	Processor	3	1		
Description	Processor	1	1		
Energy	Nutrition Facts	1	1		
Fats	Nutrition Facts	0	1		

By clicking icon, Admin can add the attributes in the list.

By clicking icon, Admin can edit any attribute.

By clicking icon, Admin can delete the attributes.



By clicking edit or delete icon, Admin can fill up below details:

- Attribute Name(Admin can define the attribute names which will display under attribute group)
- Attribute Group (Admin can select the attribute group under which attribute would be placed)
- Sort Order (to set the display of attributes)

🖋 Edit Attribute	e	
* Attribute Name		Age Age
Attribute Group	Spec	Age ifications
Sort Order	0	



3.6 Attributes Groups

Admin can select Attributes Groups under Attributes Menu in the left panel. Please see the screenshot below:



By clicking **attributes groups,** admin will be redirected to the attribute group's list page. In this section, admin can view & manage the attributes groups of the product. Please see the screenshot below:

By clicking icon, Admin can add the attributes group in the list.



Attribute Group Name 💙	Sort Order	Actio
Color	1	1
Color	0	1
Ingredients	2	1
Memory	2	1
Motherboard	3	1
Nutrition Facts	0	1
Processor	4	1
Small Basket	0	1

By clicking icon, admin can edit any attribute group of product. Please see the screenshot below:

Admin can also set the display order of the attribute group as per requirement.

🖋 Edit Attribut	e Grou	2
* Attribute		Color
Group Name	3	Color
		Color
Sort Order	1	



3.7 Options

Admin can select Options link under catalog menu item in the left panel. Please see the screenshot below:

G admin admin Administrator
🚯 Dashboard
🖂 Message System 🛛 >
🃎 Catalog 🗸 🗸
> Categories
» Products
Recurring Profiles
> Filters
Attributes >
» Options
» Manufacturers
» Downloads
> Reviews
Information
Product Quote Requests
ሱ Extensions >
⊊ Design →



By clicking **Options,** admin will be redirected to the options list page. In this section, admin can view & manage the options such as color, weight, size etc. of the product. These options would be available for selection in option tab while creating a product. Please see the screenshot below:

Option List					
Option Name 🛩	Sort Order	Action			
Checkbox	2	1			
Color	0	1			
Color	0	1			
Date	7	1			
Date & Time	9	1			
Delivery Date	11	1			
File	6	1			
Price	0	1			
Price	0	1			
Radio	в	1			

By clicking icon, admin can edit any option from the list.

By clicking icon, admin can add any option to the list. For adding options, admin will need to fill up below details:

- Options Name (Admin will define the name of the option such as color, size etc)
- Type (Admin can define the flow of displaying the option in the product detail page like checkbox, select, radio etc.)
- Sort Order (Admin can set the display order of the option)
- Option Value Name, Image, Sort Order



Please see the screenshot below:

🖋 Add Option				
* Option Name	Option Name			
	C Option Name			
	Option Name			
Туре	Select			•
Sort Order	Sort Order			
* Option Value Nan	ne	Image	Sort Order	
				0



3.8 Manufacturers

Admin can select Manufacturers (Brand Name) link under catalog menu item in the left panel. Please see the screenshot below:





By clicking **manufacturer**, admin will be redirected to the manufacturer list page. In this section, admin can view & manage the manufacturer's details. It is similar to a brand of product which an admin can define on its own for the products. Manufacturer can be linked with a product while creating a product. Please see the screenshot below:

_	Manufacturer List		
	Manufacturer Name 🗡	Sort Order	Action
	Ariel	0	1
	Australion certified organic	0	1
	Benefrote	0	1
	Biotique	0	1
	BRU	0	1
	cello	0	1
	ceres	2	1
	Coca Cola	0	1

By clicking cicon, admin can edit the details of any manufacturer from the list. By clicking icon, admin can delete the manufacturers list.



By clicking ticon, admin can add any manufacturer for the products of the website. To add manufacurer, admin will need to fill up below details:

- Manufacturer Name
- Stores
- SEO Keywords
- Image
- Sort Order

🖋 Add Manuf	facturer	
• Manufacturer Name	Manufacturer Name	
Stores	Default	
SEO Keyword 🛛	SEO Keyword	
Image	S	
Sort Order	Sort Order	

By clicking icon, admin can save the changes.



3.9 Downloads

Admin can select Downloads link under catalog menu item in the left panel. Please see the screenshot below:





By clicking **downloads**, admin will be redirected to downloads listing page. In this section, admin can view & manage the details of downloadable items of the listed products. Admin can add downloadable components in the list which can be linked with any product so that the buyer can download it.

Please see the screenshot below:

Normal Company Home / Downloads			+
Download Name Y		Date Added	Action
Demo Image		16/07/2016	/
image		22/01/2016	/
			Showing 1 to 2 of 2 (1 Page
F	atbit.com © 2009-2017 Version 2.		

By clicking *licon,* admin can edit any downloadable item from the list.

By clicking **b**icon, admin can delete any downloadable component.

By clicking icon, admin can add new downloadable item in the list by filling below details:

Download Name

It will display the name of downloadable component which will be displayed on the website.

• Filename

Admin will upload the downloadable file in this field so that the user can download it from the product detail page. Admin can upload any type of file such as a user manual, PDF form etc.


Mask

Mask option will allow the admin to give the file a different file name such as file.png, book.png etc.

🖋 Add Downlo	d	
* Download Name	Download Na Download Na Download Na Download Na	ame
Filename 😧	Filename	よ Upload
Mask 🔞	Mask	

By clicking icon, admin can save all the changes.



3.10 Reviews

Admin can select Reviews link the under the catalog menu item in the left panel. Please see the screenshot below:





By clicking **review** link, admin will be redirected to reviews list page. In this section, admin can view and manage the reviews posted by the user. Please see the screenshot below:

P	roduct			Status				
Product							•	
A	uthor			Date Added				
Author			Date Added				**	
							Q	Filter
	Product	Author	Title		Rating	Status	Q F Date Added	
	Product Soap Dispenser	Author test	Title it looks goo	d	Rating	Status Disabled	Date Added	Filter Actio
			it looks goo	od s, Just loving it!!			Date Added	

Admin can search for any review from the list using below search filter:

- Product
- Status
- Author
- Date Added

By clicking the *licon*, admin can edit the details of the review.

By clicking the icon, admin can delete any review from the list.



By clicking the icon, admin can add the reviews. To add review admin will need to fill up below details:

- Author (the name of registered user who is posting the review)
- Product (The name of product on which the review will be posted)
- Text (It will display the description of review)
- Title (It will display the title of review)
- Rating (It will display the ratings given on the product)
- Status (Enabled/Disabled)

Note: If admin selects the review status as "Disabled", then the review will not be displayed on the website. Please see the screenshot below:

🖋 Add Review	
* Author	Author
* Product 😵	Product
* Text	Text
• Title	Title
* Rating	$\bigcirc_1 \bigcirc_2 \bigcirc_3 \bigcirc_4 \bigcirc_5$
Status	Disabled •

By clicking icon, admin can save all the changes.



3.11 Information

Admin can select the information link under the catalog menu item in the left panel. Please see the screenshot below:





By clicking **information** link, admin will be redirected to information list page. In this section, admin can view and manage the informative pages such as About Us, Delivery Information, and Privacy Policy etc. Admin can easily manage the contents of information pages from this section. Please see the screenshot below:

nformation List		
Information Title 🗸	Sort Order	Actio
About Us	1	1
Delivery Information	2	1
Privacy Policy	3	1
Terms & Conditions	4	1
		Showing 1 to 4 of 4 (1 Pag

By clicking **bind** icon, admin can add new information page on the list by filling up below details:

- General
 - Information title (It will define the title of information page)
 - o Description (It will define the content of information page)
 - Meta Tag Title
 - Meta Tag Description
 - Meta Tag Keywords
- Data (Data related to Page like SEO, Status etc.)
 - o Stores
 - o SEO Keywords
 - o Bottom (Admin can choose if he wants to display the order at bottom)
 - Status (Enabled/Disabled)
 - Sort Order (Admin can set the display order of the page)



• Design(Admin can define the page layout for the information page from design tab)

General Data Default Stores Stores SEO Keyword SEO Keyword Status Enabled T	Add Information	
SEO Keyword ● SEO Keyword ● SEO Keyword ● Status ●	General Data	Design
Bottom I Enabled T	Stores	✓Default
Status Enabled T	SEO Keyword 🕑	SEO Keyword
	Bottom 💡	
	Status	Enabled
Sort Order Sort Order	Sort Order	Sort Order



3.12 Product Quote Requests

Admin can select Product Quote Request link under the catalog menu item present in the left panel. Please see the screenshot below:





By clicking **product quote request**, admin will be redirected to product quote request list page. In this section, admin can view and manage the request sent by the customers regarding products which are not available or out of stock. Admin will review the complete details of product quote in this list. Please see the screenshot below:

Product Quote Request List					
	Name	Email	Phone		
	Meena sharma	meena@dummyid.com	4536548659	Product id: NA Product name: egj Quantity: 1 Referrer: http://demo.yogrowcer.com/index.php?route=product/search&search=3123 User IP: 112.196.9.21	
	Test	test@dummyid.com	93737733536	Product id: NA Product name: Test Quantity: 1 Referrer: http://demo.yogrowcer.com/index.php?route=product/search User IP: 112.196.9.21	
	Litesh Gupta	litesh12@dummyid.com	9378463247	Product id: NA Product name: Request a Product Quote Quantity: 5 Referrer: http://demo.yogrowcer.com/index.php?route=product/search&search=arieldfxd User IP: 112.196.9.21	
	Litesh Gupta	litesh12@dummyid.com	9378463247	Product id: NA Product name: New test Product Quantity: 5 Referrer: http://demo.yogrowcer.com/index.php?route=product/search&search=arieldfxd User IP: 112.196.9.21	

Product Quote Request has following details:

- Product ID (It will display the ID of product)
- Product Name (It will dispplay the product name)
- Quantity (It will display the product quantity requested by customer)
- Referrer (It will display the URL of the link on which customer has generated the request)
- User IP (It is the IP of the customer which will be tracked by the system)



By clicking the **i**con, admin can add the product quote request on behalf of a customer by filling up following details:

- Name
- Email
- Phone
- Comments
- Remarks(by admin)

By clicking the en icon, admin can save the changes.

Admin can also edit the product request by clicking on button in the listing

🖋 Add	
* Name	Name
* Email	Email
* Phone	X00X-X0X-X00X
Comments	Comments
Remarks (by admin)	Remarks (by admin)



4.0 Extensions

Admin can select following categories under the extension menu item in the left panel:

- Extensions Installer
- Modifications
- Analytics
- Captcha
- Feeds
- Anti- Frauds
- Modules
- Payments
- Shipping
- Order Tools

4.1 Analytics

Admin can select Analytics link under Extensions menu in the left panel. Please see the screenshot below:





By clicking **analytics**, admin will be redirected to the analytics list page. In this section, admin can manage the script of Google analytics and it will be applied for the whole website. Please see the screenshot below:

Analytics List		
Analytics Name	Status	Actio
Google Analytics	Enabled	• /

By clicking

icon, admin can edit the Google analytic script from the section.

Admin can also set the status of analytics as enabled or disabled.

O Login to your <u>Google An</u>	alvtics account and after creating your website profile copy and paste the analytics code into this field.	
Google Analytics Code	<script> (function(i,s,o,g,r,a,m)[i['GoogleAnalyticsObject']=r;i[r]=i[r] function(){ (i[r].q=i[r].q []).push(arguments)).i[r].l=1*new Date();a=s.createElement(o), m=s.getElementsByTagName(o)[0];a.async=1;a.src=g;m.parentNode.insertBefore(a,m) })(window,document;script;"https://www.google-analytics.com/analytics.js;"ga');</th><th></th></tr><tr><td>Status</td><td>Enabled</td><td></td></tr><tr><td></td><td>Fatbit.com © 2009-2017 All Rights Reserved.</td><td></td></tr></tbody></table></script>	

Note: If admin selects the status as "Disabled", then Google analytics will not be implemented on the website.



4.2 Captcha

Admin can select Captcha under extensions menu in the left panel. Please see the screenshot below:





By clicking **Captcha**, admin will be redirected to the captcha list page. Captcha to be used on website can be configured from this section. In this section, admin can view and manage the captcha implemented on the website such as sign up, login page etc. Please see the screenshot below:

Captcha List		
Captcha Name	Status	Actio
Basic Captcha	Disabled	•
Google reCAPTCHA (Default)	Enabled	0 /



Admin can set the status of captcha as enabled or disabled.

By clicking the icon, admin can save the changes.

🖋 Edit Basic Captcha		
Status	Disabled	v

Note: If admin selects the status as "Disabled", then captcha will not be implemented on the website.



4.3 Feeds

Admin can select Feeds under extensions menu in the left panel. Please see the screenshot below:



Product Feed extension can be used to customize how products will be listed by search engines like Google. To utilize this feature, admin must compile a <u>product feed</u> of his store's products. The store's product feed can be compiled using XML or manually entering product information into a spreadsheet program. Few products are available for ready to install in the system and can be easily installed and configured.



Feeds Home / Feeds

Feed List		
Product Feed Name	Status	Action
Google Base	Disabled	•
Google Sitemap	Enabled	•
OpenBay Pro	Disabled	• /

4.3 Anti-Frauds

Admin can select Anti-Frauds under extensions menu in the left panel. Please see the screenshot below:



System provides Anti-fraudlent applications to prevent fraud orders in system. Few apps are available for installation and user just need to install and configure them by obtaining API from the required App Company. Available anti-fraud applications for installation are shown in below screenshot:



Anti-Fraud Home / Anti-Fraud

ti-Fraud Name	Status	Action
udLabs Pro	Disabled	•
ti-Fraud IP	Disabled	•
xMind Anti-Fraud	Disabled	0 /

Admin can select Modules link under Extensions menu in the left panel. Please see the screenshot below:



Growcer	
ddmin admin Administrator	
👚 Dashboard	
Message System	
📎 Catalog	
♣ Extensions	
» Extension Installer	
» Modifications	
» Analytics	
» Captcha	
» Feeds	
» Anti-Fraud	
» Modules	
» Payments	
» Shipping	
» Order Totals	

By clicking **Module**, admin will be redirected to the module list page. In this section, admin can view and manage the modules of the website such as social media login settings, advanced newsletter subscription settings etc. Please see the screenshot <u>below</u>:

By clicking icon, admin can edit any module from the list.



Modules Home / Modules	
O After you have installed and configured a module you can add it to a layout here!	×
🏟 Module List	
Module Name	Action
Social Login by Dreamvention	•
Account	•
Advanced Newsletter Subscribe	•
Affiliate	•
AnyList: List of any products - anywhere	•
AnyList: List of any products - anywhere > New Products	a
AnyList: List of any products - anywhere > Offers	a
Banner	•
Banner > Banner 1	a



4.4 Payments

Admin can select Payments link under the extension sub-menu in left panel. Please see the screenshot below:





By clicking **Payment**, admin will be redirected to the payment list page. In this section, admin can view and manage the settings of various payment gateways available for the website such as authorize.net, paypal, sagepay etc. Please see the screenshot <u>below</u>:

By clicking the

icon, admin can edit any payment method from the list.

By clicking the

icon, admin can add new payment method from the list

Payments Home / Payments				
🔳 Payment List				
Payment Method		Status	Sort Order	Action
Login and Pay with Amazon	amazon payments	Disabled		•
Authorize.Net (AIM)	Authorize.Net	Disabled		•
Authorize.Net (SIM)	Authorize.Net	Disabled		0
Bank Transfer		Enabled		•
BluePay Hosted Form	SluePay	Disabled		0
BluePay Redirect (Requires SSL)	SluePay	Disabled		0
Cheque / Money Order		Disabled		0
Cash On Delivery		Enabled	5	•
First Data EMEA Connect (3DSecure enabled)	First Data. Merchant Solutions	Disabled		•



4.5 Shipping

Admin can select Shipping link under the extension sub-menu in left panel. Please see the screenshot below:





By clicking **Shipping**, admin will be redirected to the shipping list page. In this section, admin can view and manage the settings of various payment gateways available for the website such as authorize.net, paypal, sagepay etc. Please see the screenshot below:

By clicking icon, admin can edit the shipping details of any shipping module from the list. By clicking icon



admin can add new shipping module from the list. By clicking icon, admin can save the changes on the list.

Shipping List			
Shipping Method	Status	Sort Order	Action
Australia Post	Disabled		•
Citylink	Disabled		•
Fedex	Disabled		•
Flat Rate	Enabled	1	• /
Free Shipping	Enabled		• /
Per Item	Disabled		•
Parcelforce 48	Disabled		•
Pickup From Store	Disabled		•



4.6 Order Tools

Admin can select Order link under the extension sub-menu in left panel. Please see the screenshot below:





By clicking **Orders**, admin will be redirected to the Order list page. In this section, admin can view and manage the details of all order modules of the website such as reward points, wallet, coupon, taxes on the orders placed etc. Please see the screenshot below:

Order Total List	:		
Order Totals	Status	Sort Order	Action
Coupon	Enabled	4	•
Wallet	Enabled	7	•
Handling Fee	Disabled		•
Klarna Fee	Disabled		•
Low Order Fee	Disabled		•
Reward Points	Enabled	2	• /
Shipping	Enabled	3	• /
Sub-Total	Enabled	1	•
Taxes	Enabled	5	• /

By clicking icon, admin can edit the details of any order module from the list.

By clicking icon, admin can save the changes on the list.



5.0 Design

Admin can select Design link under the extension sub-menu in left panel. In Design menu, we have two sub-menu viz. Layouts and Banners. Please see the below screenshot:





5.1 Layout

By clicking **Layouts**, admin will be redirected to the Layout listing page. In this section, admin can view and manage the details of layouts of all web pages of the website such as Home, Information, Category Page, Checkout page etc. Please see the screenshot below:

Lay	OUTS Home / Layouts	+
i≣ (Layout List	
	Layout Name 💙	Action
	Account	
	Affiliate	
	Category	
	Checkout	
	Compare	
	Contact	
	Default	
	Home	
	Information	

By clicking the icon, admin can edit the layouts.

By clicking the ______ icon, admin will be redirected to the previous page.



By clicking the

icon, admin can add any layout by filling below details:

- Layout Name (It will define the name of the layout page)
- Store
- Route (It will define the folder name that the layout files are included in)
- Module (In this field, admin will select a module to a specific layout page)
- Position (It will specify the position of layout)
 - o Content Top
 - o Content Bottom
 - o Column Left
 - o Column Right
- Sort Order

Please see the screenshot below:

ayouts 🛛	lome / L	ayouts				•
🖋 Add Layout						
* Layout Name	Layo	ut Name				
Store			Route			
				•		
Module		Positio	n	Sort Order		
					•	

By clicking the icon, admin can save the changes. By clicking the icon, admin can delete the layouts.



5.2 Banners

Admin can select banners link under the design menu in the left panel. Please see the screenshot below:





By clicking **Banners**, admin will be redirected to the Banner listing page. In this section, admin can view and manage the details of banner images of pages of the website such as Home page slider, Manuffacturers etc. Admin can easily add/edit/delete the banners from the list.

Please see the screenshot below:

Banner List		
Banner Name 🛩	Status	Acti
Home Page Slider	Enabled	-
Manufacturers	Enabled	

By clicking **the set of the set o**

- Banner Name (It will define the name of banner)
- Status (Admin can set the status of banner as enabled or disabled)
- Title (It defines the button text of the banner which will be clickable)
- Heading Text(I,II, III) (It is the heading text that will display on the image)
- Link (It will define a URL of page to which the button will be linked)
- Image (Admin can upload Image from this field)
- Sort Order (It will define the display order of the image)

By clicking icon, admin can delete any banner from the list.

By clicking ficon, admin can edit any banner from the list.

By clicking icon, admin can save the changes on the list.

By clicking icon, admin will be redirected to the previous page.



6.0 Sales

6.1 Orders

Admin can select Sales link from the left panel. In Sales Menu, admin can select Order sub menu. Please see the screenshot below:





By clicking **Orders**, admin will be redirected to the Orders listing page. In this section, admin can view and manage the details of all orders placed on the website. Please see the below screenshot:

Admin can search for any orders by using below search filter:

- Order ID
- Order Status
- Date Added
- Customer
- Total
- Date Modified

Ord	ers Home	e / Orders					a 8 +
)rder List						
Orc	der ID		Order St	tatus		Date Adde	d
	Order ID					Date Ade	ded 🗎
Cus	stomer		Total			Date Modi	fied
0	Customer		Total			Date Mo	dified 🖀
							Q Filter
	Order ID 🔨	Customer	Status	Total	Date Added	Date Modified	Action
	275	Thomas Cook	Processing	\$280.00	24/10/2016	24/10/2016	e
	274	Thomas Cook	Processing	\$130.00	24/10/2016	24/10/2016	e
							Showing 1 to 2 of 2 (1 Pages)
			Fatbit.com	n© 2009-201 Version 2	7 All Rights Reser 2.1.0.2	ved.	



By clicking icon, admin can view any order from the list.

By clicking **bind** icon, admin can delete any order from the list.

By clicking **begin i**con, admin can edit the details of any order.

By clicking icon, admin can add new orders for the customers by filling up below details:

Add Order

Customer Details

In this section, admin will add the customer details on behalf of which the order has been placed on the website.

- o Store
- o Currency
- o Customer
- o Customer Group
- o First Name
- Last Name
- o Email
- o **Telephone**
- o Fax
- Products

In this section, admin will add the product details to be delivered to customer. Admin can add multiple products from this section followed by defining the quantity, weight etc.

• Payment Details

In this section, Admin will the payment details of the customer such as the delivery address.

• Shipping Details

In this section, admin will add the shipping details such as payment method, coupons, rewards, vouchers if applicable, and order status for the customer.

Totals

In this section, Admin can view the total order details and place the order for customer.

Please see the screenshot below:



1. Customer Details	2. Products	3. Payment Details	4. Shipping Details	5. Totals
Product	Product Code	Quantity	Unit Price	
			Sub-Total:	
			Total:	
Order Details				
* Shipping Method	Please Select			▼ A
* Payment Method	Bank Transfer			▼ A
Coupon				A
Voucher				А
Reward				А
Order Status	Processed			
Comment				
Affiliate				

By clicking the kertain set and the set an



6.2 Recurring orders

Admin can select Recurring orders link under Sales Menu from the left panel. Please see the screenshot below:





By clicking **Recurring Orders**, admin will be redirected to the Recurring Profiles page in the backend. In this section, admin can view and manage the details of all recurring profiles for the products. Please see the below screenshot:

Admin can easily search for any recurring profile by using below search filters:

- Order ID
- Status
- Date Added
- Payment Reference
- Customer

By clicking on "Filter" button, the required search results will be displayed in the list.

- 1	Recurring F	Profile List					
Or	der ID		Status			Date Added	
	Order ID				¥	Date Added	#
Pa	yment Refere	nce	Custome	r			
							Q Filter
						Date Added	Actio
ID	Order ID	Payment Reference		Customer	Status	Date Added	Activ
ID	Order ID	Payment Reference		Customer No results!	Status	Date Addeu	Activ
ID	Order ID	Payment Reference			Status		ng 0 to 0 of 0 (0 Pa


6.3 Returns

Admin can select Returns link under the sales menu in the left panel. Please see the screenshot below:



By clicking **Returns**, admin will be redirected to the product return list page in the backend. In this section, admin can view and manage the details of all the return requests generated by the customers on the website. Please see the below screenshot:



Admin can serach for the details of any return request by using below search filter:

- Return ID
- Customer
- Product Code
- Date Added
- Order ID
- Product
- Return Status
- Date Modified

eturn ID		Custom	ner	Product C	Code		Date Ad	ded	
Return ID Customer			Produc	Product Code			Date Added		
Order ID Product Return Status Date Modified							odified		
Order ID	er ID Product 🔹				Y	Date	Modified	#	
Return ID	Order ID	Customer	Product	Product Code	Status	Dat	e Added	Date Modified	Actio
		Customer Litesh Gupta	Product Pamper Pants		Status Complete		e Added		Actio
^	ID			Code		25/		Modified	Actio
16	ID 240	Litesh Gupta	Pamper Pants	Code	Complete	25/	08/2016	Modified 25/08/2016	/
	order ID	Return ID Order ID	Return ID Cust	Return ID Customer	Return ID Customer Product	Return ID Customer Product Code Order ID Product Return Status	Return ID Customer Product Code Order ID Product Return Status	Return ID Customer Product Code Date Order ID Product Return Status Date Mode	Return ID Customer Product Code Date Added Order ID Product Return Status Date Modified



By clicking the **second** icon, admin can add the product return details. Admin will be redirected to product return detail page and will need to fill up below details:

- Order information
 - o Order ID (It will define the unique order ID of the customer)
 - Order Date (It will define the date on which order was placed)
 - o Customer (It will define the name of customer who placed that order)
 - o First Name
 - o Last Name
- Product Information & reason for return
 - Product (Name of the product)
 - Product Code (It will define the code of product)
 - o Quantity (It will define the quantity of product to be returned)
 - o Return Reason (Admin can select the reason from select box)
 - Opened ()
 - o Comment (Admin can enter description of the return order)
 - \circ Return Action (Admin can define the action taken on the return order)
 - o Return Status (Awaiting products, Complete, Pending)

By clicking icon, admin can save the changes.

By clicking ______ icon, admin will be redirected to the previous page.

By clicking ficon, admin can edit the product return details. Admin will be redirected to edit return detail page.

By clicking icon, admin can save the changes.

Please see the screenshot below:



🖋 Add Product Retu	rn
General	
Order Information	
• Order ID	Order ID
Order Date	Order Date
Customer	Customer
* First Name	First Name
* Last Name	Last Name
* E-Mail	E-Mail
* Telephone	Telephone
Product Informatio	n & Reason for Return
* Product 🕑	Product
Product Code	Product Code
Quantity	Quantity
Return Reason	Dead On Arrival
Opened	Unopened v
Comment	Comment
Return Action	•
Return Status	Awaiting Products



6.4 Gift Vouchers

Admin can select gift vouchers and voucher themes under gift vouchers menu in the left panel. Please see the screenshot below:





6.4.1 Gift Vouchers

By clicking **Gift Vouchers**, admin will be redirected to the Gift Voucher List page in the backend. In this section, admin can view and manage the details of all the gift vouchers applicable on the website. Gift vouchers can be individually sent to customers through their email by other customers in the store front. The customer receiving the gift certificate can use the code provided in the email at the shopping cart to deduct the gift voucher amount from the order total. Please see the below screenshot:

Code	From	То	Amount	Theme	Status	Date Added 🔨	Action
78987	Litesh	Litesh12	\$50.00	New Theme	Enabled	25/08/2016	1
gift	admin	shilpa	\$594.00	Birthday	Enabled	01/08/2016	
V100	Developer	Sudhanshu	\$1,500.00	Birthday	Enabled	30/07/2016	
1234	admin	shilpa	\$100.00	Birthday	Enabled	30/07/2016	
123	admin	shilpa	\$100.00	Birthday	Enabled	30/07/2016	
121	admin	test	\$100.00	Birthday	Enabled	14/07/2016	1
123456	Litesh	Gupta	\$271.66	Christmas	Enabled	13/07/2016	
sdadas	sr	Developer	\$23.00	General	Enabled	02/04/2016	

By clicking icon, admin can send the vouchers to selected customers.



By clicking icon, admin can add the gift vouchers. Please see the screenshot below:

🖋 Add Gift Vouche	er
General	
*Code 🥑	Code
* From Name	From Name
* From E-Mail	From E-Mail
* To Name	To Name
* To E-Mail	To E-Mail
Theme	Birthday
* Message	Message
Amount	Amount
Status	Enabled



Admin has to fill the following details:

- Code: The code the customer must enter in the Shopping Cart to use the gift voucher.
- From Name: The name of the person sending the gift certificate.
- From Email: The email of the person sending the gift certificate.
- To Name: The name of the person receiving the gift certificate.
- To E-mail: The email of the person receiving the gift certificate.
- Theme: The theme of the gift voucher email.
- Message: A message added in the gift voucher email.
- Amount: The amount of the gift certificate to be used in the store.
- Status: Admin can enable or disable the gift voucher.

By clicking icon, admin can save the details.

By clicking **bind** icon, admin can delete any gift voucher from the list.

6.4.2 Voucher Themes

By clicking **Voucher Themes**, admin will be redirected to the Voucher Theme List page in the backend. In this section, admin can view and manage the details of all the gift voucher themes for sending gift vocuhers to customers. This section alters the image displayed in the email according to the theme. In the store front, customers purchasing the voucher for a person can choose a theme for voucher. Please see the below screenshot:

I	Voucher Theme List	
	Voucher Theme Name	Action
	Birthday	2
	Christmas	
	General	2
	New Theme	/



By clicking icon, admin can edit the voucher theme from the list.

By clicking **b**icon, admin can add voucher theme for the website by filling bellow details:

- Voucher Theme Name (Admin can choose the theme of gift vouchers)
- Image (Admin will upload the image for theme)

By clicking icon, admin can save the details.

By clicking icon, admin can delete any gift voucher from the list.



6.5 PayPal

Admin can select Search link under the PayPal menu in the left panel. Please see the screenshot below:





By clicking **Search**, admin will be redirected to the List page in the backend. In this section, admin can view the details & search for all the transactions made to the PayPal account of admin. In the store front, customers purchasing the voucher for a person can choose a theme for voucher. Please see the below screenshot:

Search Transactions							
Search by date							
Start	2016-12-06	#					
End	2017-01-05						

Admin can search for any transaction details according to the time period they have been completed defined by start and end date.

Admin will need to fill up below details in transaction section:

- Type: It contains all the transactions that can be made, as well as their status
- Email (Buyer): It will require buyer's email ID
- Email (Receiver): It will required receiver's email ID
- Receipt ID: Receipt ID of transaction
- Transaction ID: It contains the unique ID of transaction.
- Invoice Number: Invoice number of the transaction
- Auction Item Number
- Amount: The amount of transaction
- Recurring Profile ID: Recurring profile ID applied on the product

Please see the screenshot below:



Transaction	
Туре	All
Email (Buyer)	Buyer
Email (Receiver)	Receiver
Receipt ID	Receipt ID
Transaction ID	Transaction ID
Invoice number	Invoice number
Auction item number	Auction item number
Amount	Amount
	AUD
Recurring Profile ID	Recurring Profile ID



Buyer information								
Salutation	Salutation							
First	First							
Middle	Middle							
Last	Last							
Suffix	Suffix							

Admin will need to fill the buyer information as follows:

- Salutation
- First Name
- Middle Name
- Last Name
- Suffix

On filling the transaction and buyer information, admin can search the PayPal transaction details.

Note. For the PayPal Search section to work, admin will need to setup PayPal Express Checkout account.



7.0 Customers

Following is the list of sub-menu links under the customer's main menu item.

- Customers
- Customer Groups
- Custom Fields

Admin can select Customers link in the left panel. Please see the screenshot below:





7.1 Customers

By clicking **Customers**, admin will be redirected to the Customer List page in the backend. In this section, admin can view and manage the details of all the registered customers of the website. Please see the below screenshot:

Admin can search for any customer using below search filter:

- Customer Name : Name of the customer
- Customer Group : The group to which customer belongs- Basic/Pro Users
- Approved: If the customer account is approved or not-Yes/No
- Date Added: Date on which customer registered
- E-Mail: Email ID of the customer
- Status: Status of the customer account- Enabled/Disabled
- IP: IP address of the customer tracked by the system

i= (🔳 Customer List								
C	Customer Name		Customer Group		Approved			Date Added	
E	Customer Name		▼ Status		IP		· .	Date Added	Q Filter
	E-Mail			¥	IP				
	Customer Name 🗸	E-Mail		Customer Group	Status	IP	Date Added		Action
	Afsal Rahman	meafsal@gr	mail.com	Basic	Enabled	62.103.213.138	15/10/2016	ů A	•
	aidi kleum	adn@dumm	iyid.com	Basic	Enabled	62.103.213.138	16/07/2016	Ó	•
	Ajay Kumar	ajay@ablys	oft.com	Basic	Enabled	112.196.9.21	21/03/2016	Ó	•
	Akanksha Arora	demo@dum	nmyid.com	Basic	Enabled	187.20.154.2	25/06/2016	Ó	•
	Akki Man	akki@dumn	nyid.com	Basic	Enabled	112.196.9.21	05/07/2016	Ó	•

.

By clicking the **second** icon, admin can add new customer details. Admin will be redirected to the customer detail page. Please see the screenshot below:



Add Customer	r -	
Conoral		
General		
General	Customer Group	Basic
Add Address		
	* First Name	First Name
	* Last Name	Last Name
	* E-Mail	E-Mail
	E-Mail	
	* Telephone	Telephone
	Fax	Fax
	* Password	Password
	* Confirm	Confirm
	Newsletter	Disabled
	Status	Enabled
	Approved	Yes
	6.6-	No
	Safe	No

Admin will fill up below details to add customer details:

- Customer Group
- First Name
- Last Name
- E-Mail



- Telephone
- Fax
- Password
- Confirm Password
- Newsletter
- Status
- Approved
- Safe

By clicking icon, admin can edit the details of any customer.
By clicking icon, admin can save all the details.
By clicking icon, admin can login to any customer account.
By clicking icon, admin can delete any customer account.

Note: If Admin selects the status of any customer as "Disabled", then that account will be deactivated and the customer will not be able to login to his/her account.



7.2 Customer Groups

Admin can select Customer Groups link under the customers sub menu in the left panel. Please see the screenshot below:





By clicking **Customers Groups**, admin will be redirected to the Customer Group List page in the backend. In this section, admin can view and manage the details of the customer groups of the website. Please see the below screenshot:

🔳 Customer Group List							
Customer Group Name 🛩	Sort Order	Action					
Basic (Default)	2						
Pro Users	1						
Showing 1 to 2 of 2 (1 Pages)							

By clicking icon, admin can edit details of any customer group from the list.

By clicking icon, admin can delete any customer group from the list.

By clicking **bill** icon, admin can add the new customer group.

Admin has to fill the following details:

- Customer Group Name: Admin can define the name of customer group
- Description: It will define the information of customer group
- Approve New Customers: Admin can choose Yes or No if new customers should be approved or not
- Sort order: Admin can set the display order of the customer group

Please see the screenshot below:



Add Custome	r Group
Customer Group Name	Customer Group Name
Nume	Customer Group Name
	Customer Group Name
Description	Description
Description	Description
Description	Description
Approve New Customers 📀	⊖ _{Yes} ● _{No}
Sort Order	Sort Order

By clicking the etails.



8.0 Marketing

Admin can select marketing in the left panel. In this section following are the sub menu links:

- Marketing
- Affiliates
- Coupons
- Mail





8.1 Marketing

By clicking **Marketing**, admin will be redirected to the Marketing Tacking List page in the backend. In this section, admin can easily add and track the marketing campaigns. Please see the below screenshot:

Admin can search for any Marketing campaign by using below search filter:

- Campaign Name
- Date Added
- Tracking Code

Ca	ampaign Name		Date Ad	ded				
	Campaign Name		Date	Date Added				
-	acking Code							
	Tracking Code							
	Tracking Code	Code	Clicks	Orders	Date Added	Action		

By clicking **field** icon, admin can edit the details of any marketing Campaign.

By clicking **below** icon, admin can add the marketing campaign using below fields:

- Campaign Name: Admin can choose the name of new marketing campaign
- Campaign Description: Can write the description of new marketing campaign
- Tracking Code: This code will be generated automatically, but you can edit the field and choose a custom number for easier tracking. The URLs below will be automatically updated with the number you input.



• Campaign Name	Campaign Name
Campaign Description	Campaign Description
	Not signed in
* Tracking Code 🕑	586e2355bf3de
Examples ₂	http://demo.yogrowcer.com/?tracking=586e2355bf3de

- By clicking the icon, admin can delete any marketing campaign from the list.
- By clicking the film icon, admin can edit the marketing campaign list.

By clicking the add icon, admin can add the marketing tracking details. Please see the screenshot below:

By clicking the icon admin can save the changes.

By clicking the ______ icon, admin will be redirected to the previous page.



8.2 Affiliates

Admin can select the Affiliates link under the marketing menu in the left panel. Please see the screenshot below:





By clicking **Affiliates**, admin will be redirected to the Affiliate List page in the backend. In this section, admin set up an affiliate program to promote additional traffic to your shop. Affiliates will receive a commission for each time they direct traffic or sales to your site. Please see the below screenshot:

Admin can search for any affiliate using below search filter:

- Affiliate Name
- Status
- Date Added
- E-Mail
- Approved

	Affiliate List						
A	ffiliate Name		Status			Date Adde	d
	Affiliate Name				•	Date Ad	ded 🛗
E	Mail		Approved				Q Filter
	E-Mail				•		
	Affiliate Name 🗸	E-Mail		Balance	Status	Date Added	Action
	Dave Watmore	dave@dummy	id.com	\$0.00	Enabled	18/10/2016	ه ۹
	golden eye	golden@dumr	nyid.com	\$0.00	Enabled	18/10/2016	۰ ا
	golden eye Jhon Smith	golden@dumr jhon@dummy		\$0.00 \$0.00	Enabled Enabled	18/10/2016 18/10/2016	
			id.com				

By clicking the

icon, admin can edit the affiliate details



By clicking the **sector** icon, admin can add the affiliate details by filling up below details:

General Details: The first form asks for general information regarding the affiliate. This information can be obtained directly from the affiliate through email, or will be added automatically if they filled out a form on the Affiliate page:

- First Name
- Last Name
- E-mail
- Telephone
- Fax
- Tracking Code
- Password
- Status
- Company
- Address
- City
- Postcode
- Country
- Region/State

Payment Details: The Payment Details tab configures the commission and payment methods to be paid to the affiliate:

- Commission
- Tax ID
- Payment Method
- Cheque Payee name

After the affiliate creates their account in the store front, the affiliate will need to be approved by the administrator in the Affiliates section of the administration.



Admin has to fill the following details:



8.3 Coupons

Admin can select the Coupons link under the marketing sub-menu in left panel. Please see the screenshot below:





By clicking **Coupons**, admin will be redirected to the Coupon List page in the backend. In this section, admin can create and designate coupons to specific products or product categories. The Coupons page will display a list of all the coupons created in the administration. Please see the below screenshot:

Coupon Name	Code	Discount	Date Start	Date End	Status	Action
-10% Discount	OFF10	10.0000	01/01/2014	01/01/2020	Enabled	/
-10.00 Discount	1111	10.0000	01/01/2014	01/01/2020	Disabled	/
Almond	Mob60	2060.0000	22/08/2016	22/09/2016	Enabled	1

On the click of the

icon, admin can add new coupon by filling up below details:

- **Coupon Name:** A descriptive name for the coupon.
- Code: A code that the customer needs to enter in the shopping cart to use the coupon in the store front.
- **Type:** The discount can be a fixed amount off, or a percentage off from the total amount.
- **Discount:** The number taken off from the purchase total.
- **Total Amount:** The amount a customer must reach before using the coupon.
- **Customer Login:** Selecting 'yes' requires the customer to be logged into their store account to use the coupon. Selecting 'no' will let a customer use the coupon as a guest.
- **Free Shipping:** Selecting 'yes' gives the customer free shipping for using the discount code.
- **Products:** Selecting a product category will apply the discount to all products within that category.
- **Categories:** Individual products can be selected by entering in the product name in the space provided. To remove a product from the discount, click the red minus button in the product list below it.
- Date Start: The first day that the discount can be used.
- Date End: The last day the discount can be used.
- Uses per Coupon: Limits how many times the coupon can be used by customers.
- Uses Per customer: Limits how many times a specific customer can use the coupon.
- Status: Enables or disables the coupon for use in the store front.

By clicking the **lies** icon, admin can save the details.

By clicking the ______ icon, admin will be redirected to the previous page.



🖋 Add Coupon	
General	
* Coupon Name	Coupon Name
*Code 🕑	Code
Туре 🥲	Percentage v
Discount	Discount
Total Amount 💡	Total Amount
Customer Login 💡	⊖Yes ●No
Free Shipping	⊖Yes ●No
Products <table-cell></table-cell>	Products
Category 🥹	Category
Date Start	2017-01-05
Date End	2017-02-05
Uses Per Coupon 💡	1
Uses Per Customer 💡	1
Status	Enabled



8.4 Mail

Admin can select the Mail link under the marketing menu in the left panel. Please see the screenshot below:





In this section admin can send an e-mail to the following users:

- All Newsletter Subscribers
- All Customers
- Customers Groups
- Customers
- All Affiliates
- Affiliates
- Products

By clicking the icon, admin can send the e-mail. Please see the screenshot below:

Mail 🖌	
From	Default 🔹
То	All Newsletter Subscribers
• Subject	Subject E-Mail Subject required!
* Message	<i>P</i> • B I U x ² x ₃ • <i>P</i> Helvetica Neue • A • E E • TI • E • • E • • • • • • • • • • • • • •



9.0 System

Following are the list of the sub-menu links under the System main menu:

- Settings
- Footer Settings
- Users
- Localization
- Tools

Please see the screenshot below:





9.1 Settings

By clicking Settings, admin will be redirected to the Store List page in the backend. In this section, admin can manage the settings of the whole website. Please see the below screenshot:

∎ St	tore List		
	Store Name	Store URL	Action
	Growcer (Default)	http://demo.yogrowcer.com/	1

By clicking the ficon, admin can edit the settings using below fields:

Under the general settings, admin has to fill the following details:

- System Auto Restore
- Meta Title: The name for the store to be displayed in the browser title toolbar.
- Meta Tag Description: A tag providing a metadata description for the store. Meta tags are seen by search

engines.

- Meta Tag Keywords: Selects the template/theme of the store.
- Template
- Default Layout: The default layout type for the store.

Under the Store settings, admin has to fill the following details:

- Store Name: The name of the store.
- Store Owner: The name used in the "From:" section of any email sent from the store.
- Address: The address of the store. This information will be displayed in the Contact Us page under the Customer Service section of the footer.
- Google map:
- Geocode
- Support Email: The store owner's email
- Social Code: Social media option codes will be implemented in this field.
- E-mail: The store owner's email, or general email for the store, to be used for email notifications
- Telephone: A telephone number for the store.
- Fax: A fax number for the store.
- Image
- Opening Times: Admin can add opening timings of their store
- Comment

Please see the screenshot below:



• Edit Set	ting						
General	Store	Local	Option	Image	FTP	Mail	Server
erate New Re	store Poir	nt before turn	ing it On:- Cr	eate New Re	estore		
* System A Res	Auto tore	On					
* Meta 1	Title	Growcer					
Meta Descrip		Growcer li	ndia				
Meta Keywo		Meta Tag H	Keywords				
Template		growcer					
		G Growce	Vide Range & Vegeta Der ser vert	6	era a tea		
Default Lay	yout	Default					



Geocode 9 30.7144780,76.6534 Support Email 9 Image: Bit Mark & A A A Helvetica Neue * A * III III R* TI* III* % B D = X 40 ? support Email 9 Image: Bit Mark & A A A Helvetica Neue * A * III III R* TI* III* % B D = X 40 ? Social Code Image: P* B T Mark & A A A Helvetica Neue * A * III III R* TI* III* % B D = X 40 ?	Settings Home / Stores / Se	ttings	
*ster inter *ster inter </th <th>🖋 Edit Setting</th> <th></th> <th></th>	🖋 Edit Setting		
*Sex cheme American * Sex cheme Fill Sex Chemer 22,212, Multi * Sex cheme Fill Sex Chemer 22,212, Multi * Sex cheme Fill Sex Chemer 24, 212, Multi * Sex cheme Fill Sex Chemer 24, 212, Multi * Sex cheme Sex Chemer 24, 212, Multi * Sex chemer Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex ch	General Store Local	Option Image FTP Mail Server	
*Sex cheme American * Sex cheme Fill Sex Chemer 22,212, Multi * Sex cheme Fill Sex Chemer 22,212, Multi * Sex cheme Fill Sex Chemer 24, 212, Multi * Sex cheme Fill Sex Chemer 24, 212, Multi * Sex cheme Sex Chemer 24, 212, Multi * Sex chemer Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex chemer 24, 212, Multi Sex Chemer 24, 212, Multi * Sex ch			
*Adams Filsback Source 22.2F. Luk * Source 2000 Image: Source 22.2F. Luk * Concept Page Image: Source 22.2F. Luk * Source 2000 Image: Source 20.2F. Luk * Source 2000 Source 2000 * Ships An and and and and and and and and and an	* Store Name	Growcer	
Level of a set of a s	* Store Owner	Jhon Doe	
Seld Cole ************************************	* Address	+1 469 844 3346	
Seld Cole ************************************	Google Map 💿		
Support Email ©		View larger map PHASE 8 Sahibzada Ajit Singh Nagar	۲
Social Code ** E-Mail ** To Social Code ** E-Mail ** To Social Code ** To Social Code ** To Social Code ** E-Mail ** To Social Code ** To Social Code ** To Social Code ** E-Mail ** To Social Code ** To Social Code <td>Geocode 🥹</td> <td>30.7144780.76.6554</td> <td></td>	Geocode 🥹	30.7144780.76.6554	
Social Code Social Code Image: Comparison of the			
*E-Mall administrator@dummyid.com *Telephone =91731431478 frac =91731431478 Image =91731431478 Depening Times • =			
*EMail idministratorgdummyid.com *Telephore -17034341470 Trephore -19234341470 Trephore -1923441470 Trephore -1923441470 Trephore -1923441470 Trephore -1923441470 Trephore -1923441470	Social Code	Image: Second	
*Telephone \$191781414178 Fax \$19781414178 Image Image Opening Time • 10.00 am			Q
Fax \$917814141478 Image Image Opening Times Image 1000 am	* E-Mail	administrator@dummyid.com	
Image Copening Times	* Telephone	+917814141478	
Opening Times	Fax	+917814141478	
	Image	9	
Comment Comment	Opening Times 😡	10.00 am.	
	Comment 🥥	Comment	

Under the **local settings**, admin has to fill the following details:

- Country
- Region/State
- Language
- Administration Language



- Currency
- Auto Update Currency
- Length Class
- Weight Class

Please the screenshot below:

Edit Setting		Ī
General Store Local	Option Image FTP Mail Server	
Country	United Kingdom	۳
Region / State	Lancashire	۲
Language	English	•
Administration Language	English	Ŧ
Currency 🥥	US Dollar	•
Auto Update Currency 🤡	• Yes O No	
Length Class	Centimeter	•
Weight Class	Kilogram	۲

Under the **option settings**, admin has to fill the following details:

- Category Product Count
- Default Items Per Page
- List Description Limit
- Default Items Per Page
- Allow Reviews
- Allow Guest Reviews
- New Review Alert Mail
- Voucher Min
- Voucher Max
- Display Prices With Tax
- Use Store Tax Address
- Use Customers Tax Address
- Customers Online
- Customers Group
- Customers Groups


- Login Display Prices
- Max Login Attempts
- Account Terms
- New account Alert Mail
- Invoice Prefix
- Display Weight on cart Page
- Guest Checkout
- Checkout Terms
- Order Status
- Processing Order Status
- Complete Order Status
- Fraud Status
- New Order Alert Mail
- API User
- Display Stock
- Show Out Stock Warning
- Stock Checkout
- Affiliate Requires Approval
- Automatic Commission
- Affiliate Terms
- New Affiliate Alert Mail
- Return Terms
- Return Status
- Captcha
- Captcha Page

Under the Image settings, admin can change the following details:

- Store Logo
- Icon
- Category Image Size
- Product Image Thumb Size
- Product Image Popup Size
- Product Image List Size
- Additional Product Image Size
- Related Product Image Size
- Compare Image Size
- Wish List Image Size
- Cart Image Size
- Store Image Size



Please see the screenshot below:

General Store Local	Option Image FTP Mail Server	
Store Logo	6 Growcer	
Icon 🔮	Ģ	
* Category Image Size	600	600
* Product Image Thumb Size	600	600
* Product Image Popup Size	600	008
* Product Image List Size	600	000
* Additional Product Image Size	600	600
* Related Product Image Size	600	600
* Compare Image Size	90	90
* Wish List Image Size	47	47
* Cart Image Size	47	47
* Store Image Size	268	50

Under the FTP settings, admin can change the following details:

- FTP Host
- FTP Port
- FTP Username
- FTP Password
- FTP Root
- Enable FTP



General Store Local	Option Image FTP Mail Server
FTP Host	ftp.yogrowcer.com
FTP Port	21
FTP Username	FTP Username
FTP Password	FTP Password
FTP Root 😨	FTP Root
Enable FTP	⊖yes ● No

Under the **mail settings**, admin can change the following details:

- Mail Protocol
- Mail Parameters
- SMTP Hostname
- SMTP Username
- SMTP Password
- SMTP Port
- SMTP Timeout
- Additional Alert E-Mails



General Store Local	Option Image FTP Mail Server
Mail Protocol 🕑	Mail
Mail Parameters 💡	Mail Parameters
SMTP Hostname 🕖	SMTP Hostname
SMTP Username	SMTP Username
SMTP Password	SMTP Password
SMTP Port	25
SMTP Timeout	5
Additional Alert E-Mails 📀	Additional Alert E-Mails

Under the **server settings**, admin can change the following details:

- Maintenance Mode
- Use SEO URLs
- Robots
- Output Compression Level
- Use SSL
- Allow Forgotten Password
- Use Shared Sessions
- Encryption Key
- Max File Size
- Allowed File Extensions
- Allowed File Mime Types
- Display Errors
- Log Errors
- Error Log Filename



Ceneral Maintenance Male 0 State Los SED URL 0 State Los SED 0 State	Edit Setting		
Maintanent Make	General Store Local	Option Image FTP Mail Server	
Maintanent Make			
Use SD OULLS 0 Image: Source Sou	General		
Ratio I	Maintenance Mode 🥥	⊖Yes ●No	
bit bit Output Compression Long 0 Security 0 Use SL (yes = 1)/0 Use SL (yes = 1)/0 Output Compression Long (yes = 1)/0 <t< td=""><td>Use SEO URLs 💡</td><td>● Yes ◯ No</td><td></td></t<>	Use SEO URLs 💡	● Yes ◯ No	
Security Lue SA Lue	Robots 🜒	dbot ebot hbot	
Ube SSL	Output Compression Level 📀	0	
Allow Forgutten Passavof @ • ves	Security		
Use shared Sessions @	Use SSL 🚱	⊖Yes ●No	
Encryption Key	Allow Forgotten Password 🥝	● Yes ◯ No	
SeMUCCidge:SevukTryEspeATWpitZTnd?Gc2btmUDNFDjMRsBuzZDUmu3/YZ90h8kAbrZiger3Cj3NVXgmP77Yt58014ePHd1c2SEnHbUJy0NXDR2Ri54HzUV50LeAxBLKNWyTWA3UDZR7HuQ Uploads Max File Size • 300000 Allowed File Extensions • zip tx poe jpe image/prg image/prg <td>Use Shared Sessions 🥹</td> <td>⊖Yes ●No</td> <td></td>	Use Shared Sessions 🥹	⊖Yes ●No	
Max File Size • 300000 Allowed File Extensions • zip bt prog jpe jpe jpe jpe image/png image/png image/png image/png <td>Encryption Key 🕑</td> <td>68MUCnXgC5ExyaKTzyExpgATWpt2Tncf3C62bttmUDNFDjMRsBucZDLmu3jYZ9OhdkAbrZlgsr5CjsXWXgYP7YtS8o14ePHd1CZSEfsHbUJy0IYXOR2RiS4NzUVSoLeAx8LKNWyTWA3UDZR7luI</td> <td>V Q</td>	Encryption Key 🕑	68MUCnXgC5ExyaKTzyExpgATWpt2Tncf3C62bttmUDNFDjMRsBucZDLmu3jYZ9OhdkAbrZlgsr5CjsXWXgYP7YtS8o14ePHd1CZSEfsHbUJy0IYXOR2RiS4NzUVSoLeAx8LKNWyTWA3UDZR7luI	V Q
Max File Size • 300000 Allowed File Extensions • zip bt prog jpe jpe jpe jpe image/png image/png image/png image/png <td>Uploads</td> <td></td> <td></td>	Uploads		
Allowed File Extensions zip txt png interpretermination interpre			
Image/ing Allowed File Mime Types • text/plain image/ing image/in	Max File Size 🕜	300000	
Error Handling Display Errors Ores ONO Log Errors Ores ONO	Allowed File Extensions <table-cell></table-cell>	txt png: jpe	
Error Handling Display Errors Yes No	Allowed File Mime Types 🔮	image/png image/jpeg image/gif image/bmp	
Log Errors • Yes No	Error Handling		
	Display Errors	⊖Yes ●No	
* Error Log Filename error.log	Log Errors	© Yes ⊖ No	
	* Error Log Filename	error.log	



9.2 Footer Settings

Admin can select the Footer Settings link under the system menu in the left panel. Please see the screenshot below:





By clicking **Footer Settings**, admin will be redirected to the Footer Section List page in the backend. In this section, admin can view and manage the settings of footer section like Stay Connected, Extras, Information etc. of the website. Please see the below screenshot:

Footer Section Title	Sort Order	Actio
Footer Section Description	0	1
Stay Connected	1	/
Information	2	/
Customer Service	3	1
Extras	4	1
My Account	5	1
Contact Us	6	1
Copyright Text	7	1
Payment Image	8	

icon, admin can edit the footer section module. In this, admin can edit the footer section

By clicking the description like:

- Footer Section Title
- Footer Section Heading
- Footer Section Content
- Status
- Sort Order



General	
💥 English 🛛	عربي Español عربي
Footer Section Title:	Footer Section Description
Footer Section Heading:	hide
Footer Section Content:	P B I U x² x₂ S Image: A triangle of the second
Status:	Enabled
Sort Order:	

By clicking icon, admin can save the changes of footer section.



9.3 Users

Admin can select the Users link under the Users menu in the left panel. Please see the screenshot below:





9.1 Users

By clicking **Users**, admin will be redirected to the User List page in the backend. In this section, admin can easily manage and assign administration side permissions to specific people in team. The User section lets the admin customize which users can access the admin side of the store, and what sections can be accessed or modified by them. Please see the below screenshot:

Jse	PTS Home / Users			+ 🗎
i≣ User List				
	Username ¥	Status	Date Added	Action
	admin	Disabled	13/01/2016	
	demo	Enabled	07/07/2016	
	yoadminmanager	Enabled	07/07/2016	×

By clicking the

icon, admin can a new user. Please see the screenshot below:

To add a new user, admin will need to fill up below details:

- Username
- User Group
- First Name
- Last Name
- E-Mail
- Image
- Password
- Status

By clicking the ico

icon, admin can save the details.



9.2 User Groups

Admin can select the User Groups link under the users menu. Please see the screenshot below:





By clicking **Users Groups**, admin will be redirected to the User Groups List page in the backend. In this section, admin can easily manage and customize which admin side pages can be accessed by the specific user groups. Also, admin should check which pages can be accessed under Access Permission, and which page content can be modified under Modify Permission. Please see the below screenshot:

User Group		
User Group Name 🛩	Action	
Administrator	2	
Demonstration	 / 	

By clicking the

÷

icon, admin can add the new user group. Please see the screenshot below:

🖋 Add User G	roup
* User Group Name	User Group Name
Access Permission	catalog/attribute catalog/attribute_group catalog/category catalog/download catalog/filter
Modify Permission	Select All / Unselect All
	Catalog/attribute_group ✓ Select All / Unselect All



To add new use group, admin can fill up below details:

- User group Name
- Access Permission
- Modify Permission

By clicking the icon, admin can save the changes.	
By clicking the icon, admin will be redirected to the previous page.	
By clicking the icon, admin can edit the user groups. Please see the screenshot be	low:
By clicking the icon, admin can save the changes.	
By clicking the icon, admin will be redirected to the previous page.	



9.3 Localisation

Following are the list of the sub-menu under the menu localization. Please see the screenshot below:

- Store Location
- Languages
- Currencies
- Stock Statuses
- Order Statuses
- Returns
- Countries
- Zones
- Geo Zones
- Taxes
- Length Classes





9.3.1 Store Location

By clicking **Store Location**, admin will be redirected to the Store Location List page in the backend. In this section, admin can easily manage and input their location details if the website is accompanied by one or more physical stores. Please see the below screenshot:

E Store Location List			
Store Name	Address	Action	
	No results!		

By clicking the

g the **set of the store location**. Please see the screenshot below:

Admin has to fill the following details:

- Store Name
- Address
- Geocode
- Telephone
- Fax
- Image
- Opening Times
- Comment

By clicking the icon, admin can save the changes.

By clicking the **store** location list.



🖋 Add Store Lo	ocation
* Store Name	Store Name
* Address	Address
Geocode 🛛	Geocode
* Telephone	Telephone
Fax	Fax
Image	
Opening Times 😮	Opening Times
111103	
Comment 📀	Comment



9.3.2 Languages

By clicking **Languages**, admin will be redirected to the Language List page in the backend. In this section, admin can easily manage the languages available for the store front. Please see the below screenshot:

Language List				
	Language Name 💙	Code	Sort Order	Action
	English (Default)	en	1	1
	Español	es	1	1
	عربى	ar	1	1

By clicking the

icon, admin can add the language by filling up below details:

- Language Name: Name of the language
- Code: Admin will specify a unique code
- Locale: The code used by browsers to auto-detect the language of the site.
- Image: The image used to represent the language that will be displayed in the header area of the store.
- **Directory:** The location of the language pack
- Filename: The name of the language file.
- **Status:** Enables or disables the language in the store front.
- Sort Order: Determines the position of the language among multiple languages in the header.

By clicking the

e **e** icon, admin can edit the languages. Please see the screenshot below:



9.3.3 Currencies

By clicking **Currencies**, admin will be redirected to the currencies List page in the backend. In this section, admin can easily select which currencies are available for use in store front. The default currency will display all the product prices in that currency. Please see the below screenshot:

Currency List				
Currency Title 🛩	Code	Value	Last Updated	Action
Euro	EUR	0.95130002	05/01/2017	1
Pound Sterling	GBP	0.81169999	05/01/2017	1
US Dollar (Default)	USD	1.00000000	05/01/2017	/

By clicking the

icon, admin can add the currency. Please see the screenshot below:

🖋 Add Curren	су
 Currency Title 	Currency Title
* Code 👔	Code
Symbol Left	Symbol Left
Symbol Right	Symbol Right
Decimal Places	Decimal Places
Value 🕑	Value
Status	Disabled v



9.3.4 Stock Statuses

By clicking **Stock Statuses**, admin will be redirected to the Stock Statuses List page in the backend. In this section, admin can easily create out of stock statuses to be displayed on the product page. The stock status name is arbitrary. Please see the below screenshot:



By clicking the icon, admin can add the stock status. Please see the screenshot below:

By clicking the icon, admin can edit details of any stock status.





9.3.5 Order Status

By clicking **Stock Statuses**, admin will be redirected to the Stock Statuses List page in the backend. In this section, admin can easily manage the order status which would be used at different stages while processing the order. Please see the below screenshot:

:■ (Order Status List		
	Order Status Name 🛩	Action	
	Canceled	2	
	Canceled Reversal	2	
	Chargeback		
	Complete		
	Denied		

In this admin can add/delete/edit the order status. Please see the screenshot below:

🖋 Add Order St	atus	
* Order Status		Order Status Name
Name		Order Status Name
		Order Status Name

By clicking the icon, admin can add the order status. Please see the screenshot below: By clicking the icon, admin can edit order status. Please see the screenshot below:



9.3.6 Returns

The Returns section allows the admin to create the return statuses, return actions, and return reason names that may be selected in return requests.

Admin can select the following sub-menu under the returns menu:

- Return Statuses
- Return Actions
- Return Reasons

(A) Return Statuses

Admin can manage the return statuses from the return status list section. Please see the screenshot:

1	🔳 Return Status List	
	Return Status Name 🛩	Action
	Awaiting Products (Default)	
	Complete	
	Pending	

By clicking the *licon*, admin can edit return status.

By clicking the **bind** icon, admin can add new return order status.

(B) Return Actions

Admin can add/delete/edit the return action list. Please see the screenshot below:

Return Action Name Y	Action
Keturn Action Name +	Action
Credit Issued	
Refunded	
Replacement Sent	

By clicking the **bind** icon, admin can add the return action list.



By clicking the icon, admin can edit return action list.

(C) Return Reason

Admin can add/edit/delete the return reasons. Please see the screenshot below:

1	Return Reason List		
	Return Reason Name 🛩	Action	
	Dead On Arrival	2	
	Faulty, please supply details	2	
	Order Error	/	
	Other, please supply details	/	

By clicking the ticon, admin can add the return reason. Please see the screenshot below:

By clicking the *local* icon, admin can edit the return reason. Please see the screenshot below:



9.3.7 Countries

By clicking **Countries**, admin will be redirected to the Country List page in the backend. 239 countries are stored in the Country section. These countries can be used to estimate shipping and taxes when a customer enters in their location. Each country can be individually disabled, removing them from the store front, by editing them. The countries can be deleted as well. Admin can add/edit/delete the country list. Please see the screenshot below:

By clicking the icon, admin can add the country list. Please see the screenshot below:

By clicking the

icon, admin can edit the country list. Please see the screenshot below:

Cοι	untries Home / Countries			+ 🗎
	Country List			
	Country Name 🛩	ISO Code (2)	ISO Code (3)	Action
	Aaland Islands	AX	ALA	
	Afghanistan	AF	AFG	/
	Albania	AL	ALB	1
	Algeria	DZ	DZA	1
	American Samoa	AS	ASM	1
	Andorra	AD	AND	1
	Angola	AO	AGO	1
	Anguilla	AI	AIA	1
	Antarctica	AQ	ATA	/
	Antigua and Barbuda	AG	ATG	/



9.3.8 Zones

By clicking **Zones**, admin will be redirected to the Zone List page in the backend. 3948 zones are included with install. Zones are specific regions of countries, such as a state or province. Creating zones helps estimate taxes and shipping in the store front.. Admin can add/edit/delete the zone list. Please see the screenshot below:

By clicking the

icon, admin can add the zone list. Please see the screenshot below:

By clicking the

icon, admin can edit the zone. Please see the screenshot below:

Zone List			
Country ¥	Zone Name	Zone Code	Action
Afghanistan	Badakhshan	BDS	1
Afghanistan	Badghis	BDG	1
Afghanistan	Baghlan	BGL	1
Afghanistan	Balkh	BAL	1
Afghanistan	Bamian	ВАМ	1
Afghanistan	Farah	FRA	1
Afghanistan	Faryab	FYB	1
Afghanistan	Ghazni	GHA	1
Afghanistan	Ghowr	GHO	1



9.3.9 Geo Zone

By clicking **Zones**, admin will be redirected to the Geo Zone List page in the backend. Geo zones are customized zones used in calculating shipping and taxes. Multiple countries and zones can be added to one geo zone to customize shipping methods. Admin can add/edit/delete the Geo Zone list. Please see the screenshot below:

By clicking the icon, admin can add the geo zone list. Please see the screenshot below:

By clicking the **example** icon, admin can edit the geo zone. Please see the screenshot below:

(Geo Zone List		
	Geo Zone Name 💙	Description	Action
	UK Shipping	UK Shipping Zones	1
	UK VAT Zone	UK VAT	

9.3.10 Taxes

The Taxes section in Localisation allows the admin to create the taxes that will be applied to specific products in the store. Admin can select the following sub-menu under the Taxes menu:

- Tax Classes
- Tax Rates

(A) Tax classes

Tax classes can store multiple tax rates into one category. The taxes can be customized to calculate the taxes based on the payment address (customer) or the store's address. Tax classes require the following information:

• Tax Class Title



- Description
- **Tax Rate:** selecting "Add Rule" will add a tax rate that was created in Tax Rates. Base On requires either the payment address or the store address to be selected. This will determine the amount of tax added to the shopping cart total in the store front. Priority determines the position of the tax rate if other tax rates are listed with it.

Admin can add/delete/edit the tax classes. Please see the screenshot below:



Tax Class List		
Tax Class Title 🛩	Action	
Downloadable Products	2	
Taxable Goods		

(B) Tax Rates

The tax rate will be used to calculate the taxes from an order. The following information is needed to save a tax rate to the administration:

- Tax Name: A name for the tax that will be displayed in the store front when taxes are added to order total.
- Tax Rate: A number value for the tax.
- **Type:** Determines whether the number value in Tax Rate is a fixed amount or a percentage of the total amount of an order.
- **Customer Group:** Selecting a customer group will add this tax to all the customers within this group. Multiple customer groups can be selected at once.
- **Geo Zone:** Selecting a Geo Zone will apply the tax to the regions and countries within a Geo Zone.



Admin can add/edit/delete the tax rate list. Please see the screenshot below:



Tax Rate List						
Tax Name 💙	Tax Rate	Туре	Geo Zone	Date Added	Date Modified	Action
Eco Tax (-2.00)	2.0000	Fixed Amount	UK Shipping	21/09/2011	06/09/2016	1
VAT (20%)	20.0000	Percentage	UK VAT Zone	09/03/2011	22/09/2011	1

9.3.11 Length Classes

Admin can select the length class list under the localization sub-menu in the left panel. Length classes are used to assign length specifications to products. Please see the screenshot below:

Length Title 🛩	Length Unit	Value	Action
Centimeter (Default)	cm	1.00000000	1
Inch	in	0.39370000	1
Millimeter	mm	10.00000000	1

By clicking icon, admin can add the length class list. Please see the screenshot below:



The values added to products will be displayed in the product page in the store front. The following information is required to create a new length class:

- Length title: The name of the length measurement, (i.e. Centimeter)
- Length unit: The units of measurement (i.e. cm)
- Value: Set 1 for the default value. Every value added to other lengths, such as km, will need to be relative to that. There are 10 mm in one 1 cm, so the value of mm would be set to 10.

By clicking icon, admin can edit the length class list. Please see the screenshot below:



9.3.12 Weight Classes

Admin can add/delete/edit the weight class list. Please see the screenshot below:

Weight Class List							
	Weight Title 🛩	Weight Unit	Value	Action			
	Gram	g	1000.00000000	1			
	Kilogram (Default)	kg	1.00000000	1			
	Ounce	oz	35.27400000	1			
	Pound	ІЬ	2.20460000	1			

By clicking the

icon, admin can add the weight class list. Please see the screenshot below:

Weight classes are used to assign weight specifications to products in the Data tab. The following information is required to create a new weight class:

- Weight title: The name of the weight measurement (i.e. Kilogram)
- Weight unit: The unites of measurement (i.e. kg)
- Value: Set 1 for the default value. Every value added to other weights, such as g, will need to be relative to that value. There are 1000 g in 1 kg, so the value of g would be set to 1000.

By clicking the *licon*, admin can edit the weight class list.



9.3.13 Tools

Admin can select the following sub-menu under the Taxes menu:

- Uploads
- Backup/Restore
- Error Logs

(A) Uploads

Admin can delete/filter/download the upload list. Please see the screenshot below:

≣ (Upload List						
U	pload Name			D	Date Added		
	Upload Name			Date Added			#
	Upload Name	Filename				Q F Date Added	Action
	macaws-in-amazon.jpg	macaws-in-amazon.jpg.WSspRq0Y6KLFGrZUJIOi93EVcm32TeQQ			23/05/2016	*	
	Chrysanthemum.jpg	Chrysanthemum.jpg.DKLi4E5usGMSx2xj0fQBt6YrAgDdTmBM			11/05/2016	*	
	BODY-BALANCE-1.jpg	BODY-BALANCE-1.jpg.OxVLPVSNZVtYwBhjcZhOo7h9vuQnLAST			02/04/2016	*	
	Penguins.jpg	Penguins.jpg				01/04/2016	*

By clicking **under a set of the s**

By clicking

icon, admin can filter the upload list on the basis of the following:

Upload Name

Q Filter

Date Added



(B) Backup/Restore

Admin can back up or restore the data. Download a backup of the store's current database or restore the database through this feature. Backup section contains all the data tables in the MySQL database available for download. User can choose what files you want to download by checking on them. Clicking the "Backup" button will download the selected tables to your computer Please refer the screenshot below:

Backup & Restore	Home / Backup & Restore	± ±
Restore Backup	Choose File. No file chosen	
	✓ _{oc_address} ✓ _{oc_affiliste}	Î
	✓oc_affilate_activity ✓oc_affilate_login ✓oc_affilate_transaction	
	Select All / Unselect All	

(C) Error Logs

In this section admin can download and clear the error list. Pressing "Clear Log" will clear the list of errors. Please see the screenshot below:

Error Log Home / ErrorLog	± 7
Warning: Your error log file error.log is 188.42M8!	×
▲ Errors List	
	<i>"</i>



10.0 Reports

Following are the list of the sub-menu under the reports menu:

- Sales
- Products
- Customers
- Marketing

10.1 Sales

Under Sales menu, we have following sub menu:

- Orders: Order information is displayed in either daily, weekly, monthly, or yearly increments depending • on which option you select in the "Group By" drop box. The Orders report displays the following information:
 - Date Start: The date of the first day of the week tracked (if set to week in Group By).
 - Date End: The date of the last day of the week tracked (if set to week in Group By). 0
 - No. of Orders: The number of orders made through the store between the date start and end. 0
 - No. of Products: The number of products purchased through the store between the date start and end.
 - **Tax:** The amount of taxes paid by customers between the date start and end.
 - **Total:** The total amount of money made from transactions between the date start and end. 0

The Filter option can display the order information within a certain space of time using Date Start or End, or by order status.

🔟 Sales List						
Date Start			Group By			
2017-03-01		8	Weeks			٣
Date End			Order Status			
2017-03-04		#	All Statuse	S		•
					Q	Filter
Date Start	Date End	No	. Orders	No. Products	Tax	Tota
		Non	esults!			

Sales Report Home / Sales Report



• **Tax:** The Tax report displays which type of tax is being paid the most by customers in the store front. Tax information is displayed in either daily, weekly, monthly, or yearly increments depending on which option you select in the "Group By" drop box.

The Tax Report displays the following information:

- Date Start: The date of the first day of the week tracked (if set to week in Group By).
- Date End: The date of the last day of the week tracked (if set to week in Group By).
- **Tax Title:** The title of the tax type used.
- **No. of Orders:** The number of orders made through the store between the date start and end.
- **Total:** The total amount of money paid for taxes by customers between the date start and end.

The Filter option can display the order information within a certain space of time using Date Start or End, or by order status.

🔟 Tax List					
Date Start			Group By		
Date Start		m	Weeks		•
Date End			Order Status		
Date End		#	All Statuses		•
					Q Filter
Date Start	Date End	Tax Title	e t	lo. Orders	Tota
		Nore			

- **Shipping:** The Shipping report displays which shipping method is being used the most by customers in the store front. Shipping information is displayed in either daily, weekly, monthly, or yearly increments depending on which option you select in the "Group By" drop box.
 - The Shipping Report displays the following information:
 - Date Start: The date of the first day of the week tracked (if set to week in Group By).
 - Date End: The date of the last day of the week tracked (if set to week in Group By).



- **Shipping Title:** The shipping method used. The shipping title with the highest total will be displayed at the top. The lowest total will be at the bottom.
- **No. of Orders:** The number of orders made through the store between the date start and end.
- **Total:** The total amount of money paid for shipping between the date start and end.
- The Filter option can display the order information within a certain space of time using Date Start or End, or by order status.

M Shipping List					
Date Start			Group By		
Date Start		•	Weeks		٣
Date End			Order Status		
Date End		#	All Statuses		•
					Q Filter
Date Start	Date End	Shippi	ng Title	No. Orders	Tot
	24/10/2016	Free S	hipping	2	\$0.0

Shipping Report Home / Shipping Report



- **Returns:** The returns report shows how many returns were requested within a given time frame. The returns information is displayed in either daily, weekly, monthly, or yearly increments depending on which option you select in the "Group By" drop box.
 - The Returns Report displays the following information:
 - Date Start: The date of the first day of the week tracked (if set to week in Group By)
 - **Date End:** The date of the last day of the week tracked (if set to week in Group By)
 - **No. Returns:** The number of return requests submitted or created between the date start and date end.

Date Start		Group By	
Date Start	*	Weeks	×
Date End		Return Status	
Date End	m	All Statuses	•
Date Start	Date End		Q Filter
25/01/2016	25/01/2016		
01/04/2016	01/04/2016		
13/04/2016	13/04/2016		
09/06/2016	09/06/2016		
04/07/2016	04/07/2016		
13/07/2016	15/07/2016		
30/07/2016	30/07/2016		
01/08/2016	03/08/2016		

Returns Report Home / Returns Report



- **Coupons:** The coupon report tracks the use of coupons in the store front. The Coupon Report displays the following information:
 - **Code:** The code that was used to activate the coupon in the store front.
 - **Orders:** How many orders used this specific coupon.
 - **Total:** The total amount of all the coupons used. The number is a negative number because the customer is using the coupon to receive a reduced price on a product or order.

Coupons Report Home / Coupons Report

Date Start			Date End		
Date Start		#	Date End		m
Coupon Name	Code		Orders	Total	Action

10.2 Products

Under products menu, we have following sub-menu:

• Products Viewed Report

The Products Viewed Report helps admin to have an idea of what products are being viewed the most, or the least, in the store front. The report will position the top viewed product first. Along with the product name and model, the report will display the number of customers who viewed that product in the store front, and the percentage of views for this specific product out of all the views for products on the site.



Products Viewed	Report Home	Products Viewed Report
------------------------	-------------	------------------------

Product Name			Model	Viewed	Percen
Pamper Pants			pamper12	146	4.169
Mango Juice			r1	143	4.079
Almond			GVGB6786	83	2.369
Huggies Diaper			123456	82	2.339
Mango			M2	71	2.029
Tropicana Mango Juice			T11	65	1.859
Basket Apples			Apple5	54	1.549
Mamy poko Pants			45678	52	1.489
Baby Spinach			SP1	52	1.489
Amul Butter 100 gm			DCS345r3	51	1.459
1 2 3 4 5 6	7 8	9	>	Showing 1 to 1	0 of 143 (15 Pag

• Product Purchased Report

Product Purchase report allows admin to have detailed idea of purchase history of a product. This report comprises of Product Name, code, quantity sold along with the revenue generated. These reports can be filtered on the basis of date range and Order Status.

Products Purchased Report Home / Products Purchased Report

Date Start		Order Status		
Date Start	8	All Statuses		¥
Date End				Q Filter
Date End	8			
Date End				
		ct Code	Quantity	Tota
Product Name			Quantity 5	
Date End Product Name Amul Cheese Spread Pamper Pants	Produ	A34		Tota \$1,400.00 \$80.00



10.3 Customers

Under Customer Menu we have following sub menus:

• Customers Online All the customers who are online on the portal can be viewed from over here

The displayed results will contain the following:

- IP: The IP address from which customer is currently browsing portal.
- **Customer**: The name of customer. If customer is not registered, "guest" will be shown
- Last Page Visited: The page that customer last visited before leaving.
- **Referer**: The page customer previously browsed.
- Last Click: The time and date of the last click of the customer.
- o Edit: The button under Action will allow you to access your customer's account.

IP			Customer		
JP			Customer		
				QF	ilter
IP	Customer	Last Page Visited	Referen	Last Click	Action
114.69.235.50	Guest	http://demo.yogrowcer.com/en	http://demo.yogrowcer.com/en/a ccount/return/add.html	04/03/2017 12:11:23	
112.196.9.21	Guest	http://demo.yogrowcer.com/en	http://demo.yogrowcer.com/en/a ccount/login.html	04/03/2017 12:05:29	1
199.58.86.209	Guest	http://demo.yogrowcer.com/		04/03/2017 12:01:59	1
52.206.14.153	Guest	http://demo.yogrowcer.com/		04/03/2017 11:36:52	1
163.172.64.184	Guest	http://demo.yogrowcer.com/en/f ruits-and-vegetables/organic-f ruit-and-vegetable/organic-fru it-c61c233c250.html		04/03/2017 11:17:40	

Customers Online Report Home / Customers Online Report



• Customers Activity

All the log of registered customer activity related to account and login is created in this report. It consists of comment, ip (from which user did this activity) and Activity date can be viewed over here. Results can be filtered on the basis of date range, Customer Name and IP.

Date Start		Customer	
Date Start	m		
Date End		IP	
Date End	m		
			Q, Filter
Comment		IP	Q, Filter Date Added
		IP 112.196.9.21	Deve mental
Meena sharma logged in.			Date Added
Vleena sharma logged in. Thomas Cook created a new order.		112.196.9.21	Date Added 25/10/2016 01:16:04
Comment Meena sharma logged in. Thomas Cook created a new order. Thomas Cook created a new order. Meena sharma updated their account details.		112.196.9.21 112.196.9.21	Date Added 25/10/2016 01:16:04 24/10/2016 10:18:22

Customer Activity Report Home / Customer Activity Report

• Customer Orders Report

All the orders placed by customers can be viewed over here. Resultes can be filtered on the basis of date range and Order Status. Following details are displayed in Orders grid

- Customer Name
- o E-Mail
- **Customer Group:** The customer group the customer is categorized in.
- **Status**: Shows if the customer is currently allowed to login to their store account.
- **No. Orders**: The total number of orders made by this customer.
- **No. Products**: The total number of products purchased by this customer.
- **Total**: The total amount purchased from this customer. Customers are arranged on the list from the highest amount to the lowest.



Customer Orders Report Home / Customer Orders Report

Date Start			Order St	atus			
Date Start	Date Start			All Statuses 🔻			•
Date End						Q	ilter
Date End							
	E-Mail	Customer Group	Status	No. Orders	No. Products	Total	Actio
Customer Name	L-Ividii						

Reward Points

Amount of reward points obtained by a customer can be viewed over here. Result can be filtered on the basis of Date Range. Following information would be displayed in the data grid:

• Customer Name

- o E-Mail
- **Customer Group:**The customer group the customer is categorized in.
- **Status**: Shows if the customer is currently allowed to login to their store account.
- Reward Points: The amount of reward points obtained by the customer. Reward points can be acquired by a customer by purchasing a product with reward points designated to it under its Data tab under Catalog>Products.
- No. Orders: The total number of orders made by this customer.
- **Total**: The total amount purchased from this customer.
- Action: "Edit" under "Action" will direct you to that specific customer's edit form under Sales > Customer. Customers can be filtered by selecting a start and end date.



Customer Reward Points Report Home / Customer Reward Points Report

Date Start				Date End			
Date Start			#	Date End			6
Customer Name	F-Mail	Customer Group	State	us Reward Points	No. Orders	Total	Actio
Customer Name	E-Mail	Customer Group	State	us Reward Points	No. Orders	Total	Actio

• Credits

This report will display total number of credits obtained from customer through his/her purchases. Results can be filtered on the basis of Date Range. Following details are required on the data grid:

Customer Credit Report Home / Customer Credit Report	
--	--

Date Start			Date End	
Date Start		8	Date End	8
				Q Filter
Customer Name	E-Mail	Customer Grou	up Status	Q Filter Total Actio



10.4 Marketing

Under Marketing Menu we have following sub menus:

Marketing Report

All the results generated through marketing campaign can be viewed in this area. Results can be filtered on the basis of date range and Order Status. Following information can be viewed in this grid:

- **Campaign Name**: The name of your marketing campaign.
- **Code**: The tracking code that is displayed at the end of the URL of your marketing campaign.
- **Clicks**: The number of clicks that each marketing campaign has generated.
- **No. Orders**: The number of orders that your marketing campaign has generated.
- **Total**: The amount of revenue generated from the number of orders.

Marketing Report Home / Marketing Report

Date Start		Order S	tatus		
Date Start 🗎		All st	All Statuses		•
Date End					Q Filter
Date End	É			-	
Date End	É				
Date End Campaign Name	Code		Clicks	No. Orders	Tota

• Affiliates Commission

Commission earned by affiliates can be viewed in this section. Results can be filtered on the basis of date range. Following information is displayed in the table:

- Affiliate Name: The name of the individual/company acting as an affiliate for the store.
- **E-mail**: The e-mail for contacting the affiliate.
- **Status**: Shows if the affiliate is enabled or disabled.
- **Commission**: The commission amount made from a customer purchase.
- **No. Orders**: The number of orders obtained through this affiliate.
- o Total: The total amount that this affiliate has earned through the affiliate program



Date Start			Date End			
Date Start		#	Date End			#
					٩	Filter
Affiliate Name	E-Mail	Status	Commission	No, Orders	Total	Filter
Affiliate Name test test	E-Mail affiliate@dummyid.com	Status Enabled	Commission \$5,000.00	No, Orders 0		

Affiliate Commission Report Home / Affiliate Commission Report

• Affiliates Activity

All the activities of affiliate can be tracked from this report. Data can be filtered on the basis of date range. Affiliate name and IP

- Affiliate: The name of your affiliate.
- **IP:** The IP address used by your affiliate.
- **Comment:** The type of activity of your affiliate.

Affiliate Activity Report Home / Affiliate Activity Report

	Affiliate	
	IP	
8		
		Q Filter
	IP	Date Added
	112.196.9.21	25/10/2016 06:51:54